



# ilodge



## WHY CHOOSE AN OFFSITE WORKFORCE SERVICE MANAGEMENT COMPANY INSTEAD OF A TRAVEL AGENT?

### So why choose an offsite workforce services management company instead of a travel agent?

As travel restrictions ease and businesses expand their operations or complete national projects that were once on hold, it pays to know the difference between using a simple travel agent versus a dedicated offsite workforce management services company to arrange your offsite workforce accommodation, catering and transportation. Here are some of the benefits of using a dedicated company...

#### SUPPLIER LIAISON AND RISK MITIGATION

Having a dedicated resource in your corner to handle all accommodation, catering and transport requirements that come with offsite projects can really alleviate pressure when your workforce is dissatisfied, the service sub-par or when disputes arise. At iLodge, we handle all supplier negotiations, bookings and ongoing communications so the burden of dealing with admin and email trails falls away. More than that, we vet every establishment, caterers and transport provider via on-site visits and ensure all compliance and regulatory documents are in place before your workforce arrive. We're hands on, and your offsite workforce (and budget) will feel the difference. We also offer risk mitigation for you as a business in the form of cashflow protection – we pay service providers on your behalf and invoice you monthly in arrears. Any miscellaneous requests or those that fall outside your project scope are costed and approved by you before anything is actioned; you stay in control, and in the know, at all times reducing the chance of surprises.

#### SUPERIOR LOCAL KNOWLEDGE

To get a true sense of the lay of the land, you need to walk the same streets and chat to the locals. This is just what we do at iLodge. We travel to your project destination, establish new connections in the community or draw on existing ones, and do a thorough walk-through of all facilities and services. We do our own vetting and don't rely on external reviews – we see for ourselves and then make appropriate recommendations to suit your project scope.

#### CENTRALISED INVOICING

Nobody enjoys paperwork, especially when numbers are involved. At iLodge we give you one single invoice outlining a clear framework of agreed-upon rates for all accommodation, catering and transport services. Suppliers are consolidated, services itemised, and your invoice is packaged in an easy-to-read document.

#### DEDICATED, EXPERIENCED RESOURCES AT YOUR FINGERTIPS

As Albert Einstein once said: The only source of knowledge is experience. iLodge has worked in the offsite workforce service management space for over 10 years and learnt from numerous experiences that allow us to call ourselves experts in this field. We understand how timelines shift, how workforces and budgets fall through and how the landscape of South African business can have a significant impact on project completion. Not only do we boast highly experienced teams, but we have also developed systems and processes through trial and error to land upon optimal solutions for projects big and small – from complaint management and resolution to hotlines and billing centralisation. We can give your offsite project the edge.